

PRESENTATION AND MULTIMEDIA/DTP/WEB PAGE CREATION/EXPERT SYSTEMS

QUESTION	TYPICAL ANSWER
What is a wizard?	A feature of a package that helps you to create a document step by step.
What is a template?	A ready made blank document with placeholders for items like text and graphics. It speeds up the creation of a document saving time.
What is linear linkage of slides?	When slides are displayed one after another in order.
What is a hyperlink?	A link between a www page, document or file. Works by clicking on text or graphic
What is a hotspot?	A special area on a web page which is normally invisible when viewed in a browser – the mouse pointer shape changes when it is moved over the hotspot.
What is the purpose of an Expert System?	The purpose of an expert system is to represent the knowledge of a human expert in a useful way.
What are the applications of an expert system?	Expert systems have many uses: <ul style="list-style-type: none"> ○ Car mechanics – used to diagnose faults in cars ○ Geological – helps find probable locations of ore deposits ○ Doctors – help in diagnosis of illness
Advantages of expert systems	<ul style="list-style-type: none"> ○ Training humans can be very expensive, an expert system can be copied many times ○ They are always available, they don't get sick, go on holiday, or move jobs unlike humans ○ They contain the accumulated knowledge of more and one person about a particular subject
Disadvantages of an expert system	<ul style="list-style-type: none"> ○ Very expensive to set up ○ They have no common sense ○ They are inflexible they can only act within the rules they have